## Mesleki Yabancı Dil 2 Dersi

Ankara Üniversitesi Elmadağ Meslek Yüksekokulu

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(Bu çalışma Marija Krznaric tarafından yazılmış ELECTRICITY AND ELECTRONICS isimli kitaptan alınan özet bilgilerle hazırlanmıştır.)

Hafta 9

## E-MAILS AND LETTERS – CHECK LIST

- Always use a standard There are differences between British English and American English customs in letter writing. British English is the standard in EU so stick to it.
- Always use a salutation (greeting) in English.
  In 99% of cases this will be with "Dear..." followed by the last name.
  The exceptions are letters of recommendation that start with "To whom it may concern".
- Always place the heading under the salutation
- Always try to round off a letter with "-ing forms" These stress that you have an on-going relationship and there is unfinished business.
   Example: We are looking forward to receiving your..., We are looking forward to discussing...etc.

- Always write the month in letters Write the month in letters, e.g. 12 June 2005, or ISO standard for all-digit dates (CCYY-MM-DD) so 2005-06-12.
- Never use a place-name in front of the date Never write "Ankara, 12 June 2005" Just write the date.
- Never use exclamation marks (!) in business letters An exclamation mark in English is used to express astonishment or surprise. You are very unlikely to need them in normal business letters, faxes or e-mails.
- Never use short forms like "I'm" or "don't" in business letters Use these only in informal, conversational writing and when reporting speech. Sometimes they are used in e-mails.
- Never capitalize "you" and "your" in mid-sentence Capitalized "You" and "Your" in mid sentence disappeared a few hundred years ago in the English language.