



PHM 3525 Drug Information

**Ankara University Faculty of Pharmacy
Department of Clinical Pharmacy**



Drug Information Q & A

- Pharmacists: unbiased, evidence-based, accurate information regarding drug therapies and pharmaceutical issues
- Healthcare providers & patients: insight into health and disease and how medications can treat



Answering Drug Information Question

- The benefits of using a systematic approach are
 - Improves efficiency
 - Improves effectiveness
 - Improves value



Characteristics of the Answer

- Timely
- Current
- Accurate
- Complete
- Concise
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5 Step Approach

1. Classification of request
2. Obtaining background information
3. Systematic search
4. Response
5. Reclassification



8 Step Approach

- Get the request:
- Where or from whom does the question come from
- Expand:
- Focus and scope of required information



8 Step Approach

- Classify:
- Classification of the problem allows a more efficient search of the literature.
- Search:
- Primary, secondary and tertiary sources



8 Step Approach

- Evaluate:
- Evaluate with a critical approach
- Formulate:
- Rewrite extended question



8 Step Approach

- Communicate:
- Professional reading, writing, speaking and listening
- Follow-up:
- Is the question properly answered