

FDE443 SENSORY ANALYSIS

Lesson-13

Prof. Dr. Kezban Candoğan

E-mail: candogan@eng.ankara.edu.tr

Affective Tests

Affective Tests

- √ The primary purpose;
 - ✓ to assess the personal response (preference and/or acceptance) by current or potential customers of a product, a product idea, or specific product characteristics.
- ✓ Highly effective as a principal tool in designing products or services

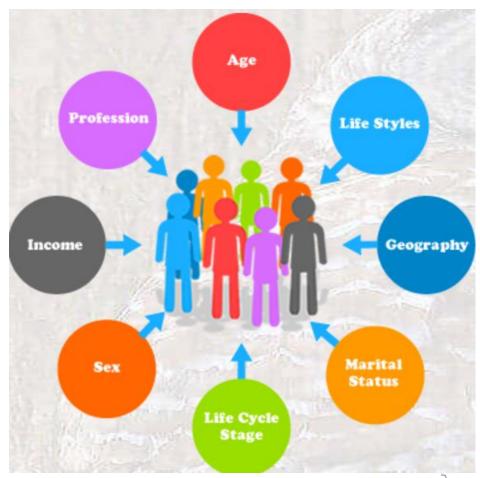
Affective Tests

- ✓ From a project perspective, the reasons for conducting consumer tests:
 - ➤ Product maintenance
 - ➤ Product improvement/optimization
 - ➤ Development of new products
 - ➤ Assessment of market potential
 - Product category review
 - ➤ Support for advertising claims

The Subjects/Consumers in Affective Tests

Sampling and Demographics

- ✓ Among the demographics to be considered in selecting sample subjects are:
 - **≻**User group
 - **≻**Age
 - **≻**Gender
 - **≻**Income
 - **→** Geographic location
 - ► Nationality, region, race, religion, education, employment



The Subjects/Consumers in Affective Tests

Source of Test Subjects:

Employees,

Local Residents,

• The General Population

Choice of Test Location in Affective Tests

- ✓ These differences due to the test location:
 - 1. The length of time the products are used/tested
 - 2. Controlled preparation vs. normal-use preparation of the product
 - The perception of the product alone in a central location vs. in conjunction with other foods or personal care items in the home
 - 4. The influence of family members on each other in the home
 - 5. The length and complexity of the questionnaire

Laboratory Tests

- ✓ The advantages of laboratory tests:
 - ➤ Product preparation and presentation can be carefully controlled.
 - Employees can be contacted on short notice to participate.
 - Color and other visual aspects can be masked.

Central Location Tests

- ✓ In an area where many potential purchasers congregate or can be assembled.
- ✓ The organizer sets up a booth or rents a room at a fair, shopping mall, church, or test agency.
 - ✓ A product used by schoolchildren may be tested in the school playground.
 - ✓ A product for analytical chemists, may be tested at a professional convention.

Home Use Tests

- ✓ The product is tested under its normal conditions of use.
- ✓ The participants are selected to represent the target population.
- ✓ The whole family's opinion is obtained, and the influence of one family member on another is taken into account.
- ✓ Provides a check on the package to be used and the product preparation instructions.

Home Use Tests

- ✓ Typical panel sizes are 75 to 300 per city in 3 or 4 cities.
- ✓ Generally two products are compared.

Affective Methods: Qualitative

✓ Subjective responses of a sample of consumers to the sensory properties of products

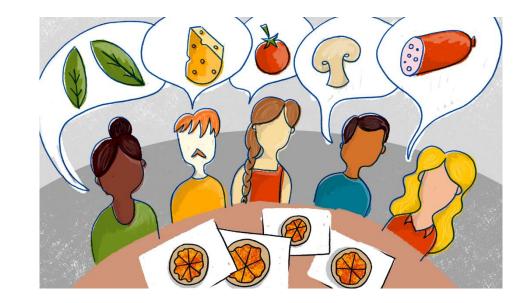
✓ HOW? By having those consumers talk about their feelings in an interview or small group setting.

✓ Examples: interviews and focus groups

Types of Qualitative Affective Tests

1. Focus Groups

✓ A small group of 10 to 12 consumers, selected on the basis of specific criteria (product usage, consumer demographics, etc.) meet for 1 to 2 hours with the focus group moderator.



Types of Qualitative Affective Tests

2. Focus Panels

✓ The interviewer utilizes the same group of consumers two or three more times.

Affective Methods: Qualitative

- 3. One-on-One Interviews
- ✓ Appropriate if;
 - ✓ the researcher needs to understand
 - ✓ the topic is too sensitive for a focus group

Affective Methods: Quantitative

✓ To determine the responses of a large group (50 to several hundred) of consumers to a set of questions regarding

- ✓ preference
- ✓ liking
- ✓ sensory attributes

Affective Methods: Quantitative

- ✓ Quantitative affective methods are applied in the following situations:
- To determine *overall preference or liking* for a product or products by a sample of consumers who represent the population for whom the product is intended.
- To determine *preference or liking for broad aspects* of product sensory properties (aroma, flavor, appearance, texture).
- To measure consumer responses to specific sensory attributes of a product.
 - Use of intensity, hedonic, or "just right" scales can generate data which can then be related to the hedonic ratings and to descriptive analysis data.

Types of Quantitative Affective Tests

- 1. Preference Tests
- 2. 2. Acceptance Tests