#### Confirmation, Dispatch Note, Acknowledgement of Receipt, Invoice, Overdue Notice [1-2]

#### References:

- 1. YDI340 Business English Ders Notları (2007)
- 2. Akar N. Z., Özkan Y., Tarhan Ş. (2005) "Language and Communication Skills After Graduation"

#### **English Business Letter- Confirmation**

Salutation		
{British English}	Dear	
	Dear Mr	
	Dear Mrs	
	Dear Ms	
	Dear Sir	
	Dear Sirs	
	Dear Madam	
	Dear Sir or Madam	
{American English}	Dear	
	Dear Mr.	
	Dear Mrs.	:
	Dear Ms.	
	Gentlemen	
	Ladies	
	Ladies and Gentlemen	
	To whom it may concern	

# **English Business Letter-Confirmation**

Subject				
Subject:				
Re:				
ne				
Subject: Your Letter dated	Jan	01	201	10
Subject: Your Letter dated				
Re: Your order dated	Feb	02	201	18
Cubiast. Varia andaria				
Subject: Your order no				
Re: Your order no				
Your order no				
Your letter dated Jan 01.2018				
Your order dated Jan 01.2019				
First Paragraph				
Many thanks for				
Thank you for		0	order	
Thank you very much for	your			(dated Jan.01.2018)
We thank you for				
We have received				
We confirm	receipt of	your o	rder (c	lated Jan.01.2018).
We acknowledge				
We hereby confirm				
We hereby acknowledge				
This is to confirm				

### **English Business Letter- Confirmation**

Details								
			ou	r order confirmation.				
Enclosed you will find			the	the contract.				
Enclosed please find			tw	o copies of the contract.				
Enclosed is			the	e contract in duplicate.				
In accordance with our agreements,	, we are s	ending	ар	orepared contract.				
you								
Enclosed you will find			the	e contract		for your signature.		
Enclosed please find			tw	o copies of the contract		with an authorised signature.		
Enclosed is			the	e contract in duplicate		with an authorized signature.		
In accordance with our agreements,	, we are s	ending	ар	repared contract				
you								
Please return a signed copy of the c	ontract			10 days				
				later than 10 days of the receipt date.				
				soon as possible.				
Please return a signed copy of the c		•		n 01.2017.				
We have	All items							
			er for in	nmediate delivery.				
Your goods will be		atched				few days.		
The items you ordered will be		oatched			within a			
		sent			within the next three weeks.			
		shipped delivered			in Jan 01.2019			
	deliv							

### **English Business Letter- Confirmation**

Unfortunately, we must inform you that	fortunately, we must inform you that the goods you		u require are currently not available.		
	we are not ab		ble to deliver the goods until one month's		
	time.				
Contrary to your order we can offer you	•••••				
Final Paragraph					
We assure you that your order will be		performed to your enti	ire satisfaction.		
We guarantee that your order will be	executed carefully.				
		dealt with promptly.			
Please let us know if you		are interested in a shipment.			
		are still interested in a	shipment.		
		want to make use of ou	ur counter offer.		
If there is any further information that you	ı require	do not hesitate to	contact me.		
If you have any questions			contact us.		
			call me.		
			call us.		
We look forward					
We are looking forward	to receiving your reply.				

#### **English Business Letter- Confirmation**

Greeting	
{British English}	Yours sincerely
	Sincerely yours
	Yours faithfully
	Faithfully yours
{American English}	Sincerely
	Sincerely yours
{additional option	Regards
for e-mails}	Kind regards
	Best wishes

Salutation		
{British English}	Dear	
	Dear Mr	
	Dear Mrs	•••••
	Dear Ms	••••
	Dear Sir	
	Dear Sirs	•••••
	Dear Madam	•••••
	Dear Sir or Madam	
{American English}	Dear	
	Dear Mr.	
	Dear Mrs.	
	Dear Ms.	. :
	Gentlemen	
	Ladies	
	Ladies and Gentlemen	
	To whom it may concern	

Subject					
Subject:					
Re:					
Subject: Your Letter dated	l	Jan		01,	2019
Re: Your order dated		Feb		02,	2018
Re: Our order dated					
Subject: Your dispatch date	ted				
Subject:	Your order				
Re:	Our order				
	Your dispate	ch note			
	Acknowledg		of Receipt		
Subject:			Your order no		
Re:			Our order no		
Your letter			dated Jan 01, 2019		
Your order					
Our order					
Your dispatch note					
Your order					
Our order					
Your dispatch note					
Acknowledgement of Receipt					
Your order		no			
Our order					

Dispatch Not	е				
			that your goods were sent today. that the items you ordered will be delivered tomorrow.		
We hope that we have executed your order to your full satisfaction that the goods will arrive in perfect condition that the goods have arrived in perfect condition		and		vard to doing business with you again. I will allow us to carry out your orders again Eure	
Acknowledge	ement of Receipt				
We have rece	eived	your shipment.			
This is to con	firm delivery of	your delivery.			
Your delivery	•	arrived on Jan 01,	2017.		
Your shipmer	nt	arrived in perfect	condition on Ja	an 01, 201	17.
Your delivery	,	has just arrived.			
Your shipmer	nt	arrived in perfect condition.			
Many thanks					executing our order professionally.
Thank you ve	ry much	for			executing our order promptly.
We thank you	We thank you				processing our order promptly.
We thank you	u very much		executing our order in due time.		

Greeting			1		
{British English}	Yours sincerely		]		
	Sincerely yours				
	Yours faithfully				
	Faithfully yours				
{American English}	Sincerely		1		
	Sincerely yours				
			1		
{additional option for	Regards	Salutation	<u> </u>		
e-mails}	Kind regards Best wishes		English E	Business Letter- Invoice and Over	due Notice
	best wishes				
		{British English	1}	Dear	
				Dear Mr	
				Dear Mrs	
				Dear Ms	
				Dear Sir	
				Dear Sirs	
				Dear Madam	
				Dear Sir or Madam	
		{American Engl	lish}	Dear	
				Dear Mr.	
				Dear Mrs.	:
				Dear Ms.	
				Gentlemen	
				Ladies	
				Ladies and Gentlemen	:
				To whom it may concern	

Subject						
Subject:	Your order	Your order				
Re:	Invoice	nvoice				
	Reminder					
	Overdue no	tice				
	Y I					
Subject:	Your order					
Re:	Invoice	_		no		
	Invoice for you	ır order				
Your order						
Invoice						
Reminder						
Overdue notice						
Your order		no				
Invoice						
Invoice for your order						
Invoice						
We are pleased to inform you	that	your goods		were sent	on Jan 01, 2017.	
This is to inform you		the items yo	u	were shipped		
We hereby inform you		ordered				

	1					
Please find enclosed	the invoice.					
Enclosed please find	the invoice for our services.					
	two copi	es of the inv	voice.			
	the invoi	ce in duplic	ate.			
	three co	pies of the i	nvoice.			
	the invoi	ce in triplica	ate			
Please find enclosed			our invoice no			
Enclosed please find						
Please find enclosed			our invoice no for			
Enclosed please find						
Please find enclosed		our invoice	no for your order number			
Enclosed please find						
Thank you for your order.						
We hope that we have executed your orde	r to your	full	and look forward to doing business with you again.			
satisfaction						
We hope that the goods will arrive in perfe	ct condit	ion	and hope you will allow us to carry out your orders again in the future.			
We hope that the goods have arrived in perfect condition						
We look forward to your remittance and will then dispatch the goods to you.						

Overdue Notice					
According to our records,	above invoice is still unpaid.				
May we remind you that	payment of above invoice has not been made.				
You may have overlooked that	your payment is overdue for three months.				
May we remind you that	we have not yet received a remittance for above invoice.				
We regret to inform you that					
This is to remind you that					
We would appreciate	if you sent your payment promptly.				
We would be grateful	if you cleared your account within the next days.				
We trust that you	will send your payment promptly.				
	will clear your account within the next days.				
Please send your payment promptly.					
Please clear your account within the next days.					
If you have already sent your payment, please disregard this letter.					
If you have already settled your account, please disregard this letter.					

Greeting	
{British English}	Yours sincerely
	Sincerely yours
	Yours faithfully
	Faithfully yours
	Yours truly
{American English}	Sincerely
	Sincerely yours
{additional option for e-mails}	Regards
	Kind regards
	Best wishes